09972516 "020402

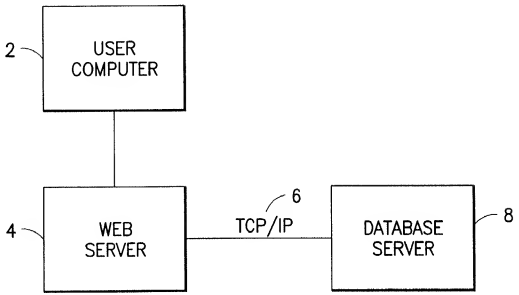

FIG.1

09975816.020402

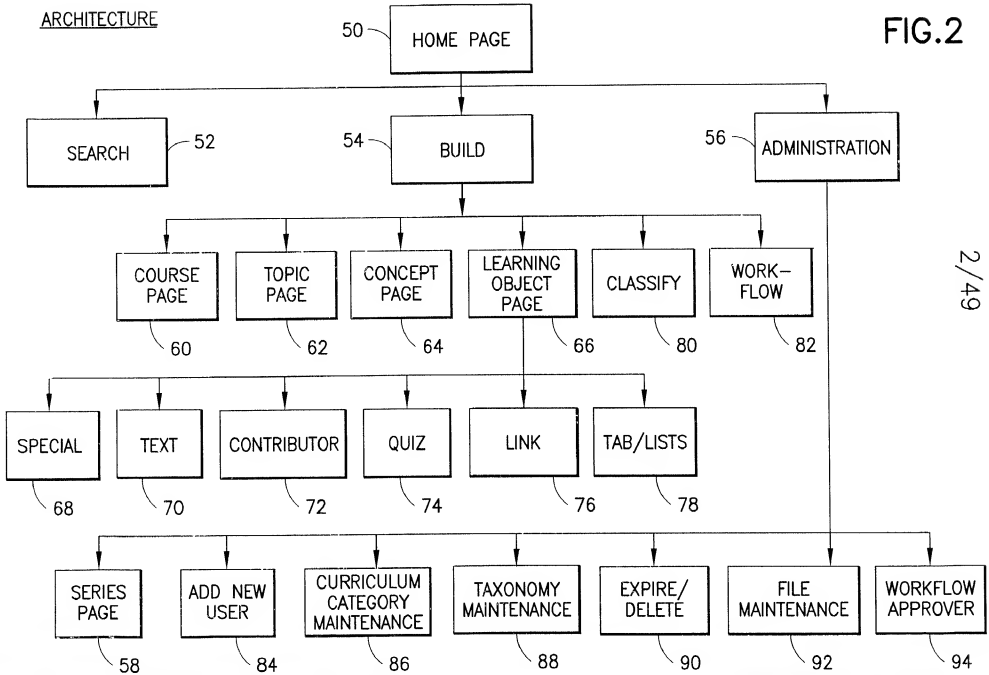

FIG.2

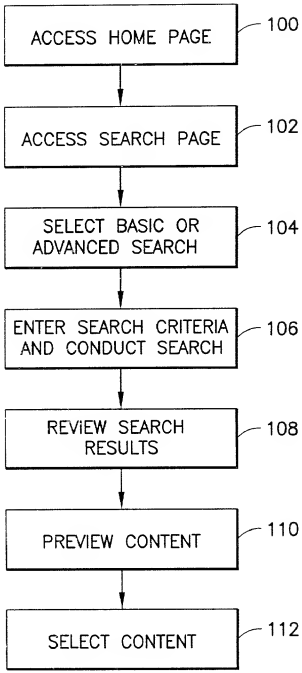

FIG.3

20020"91957660

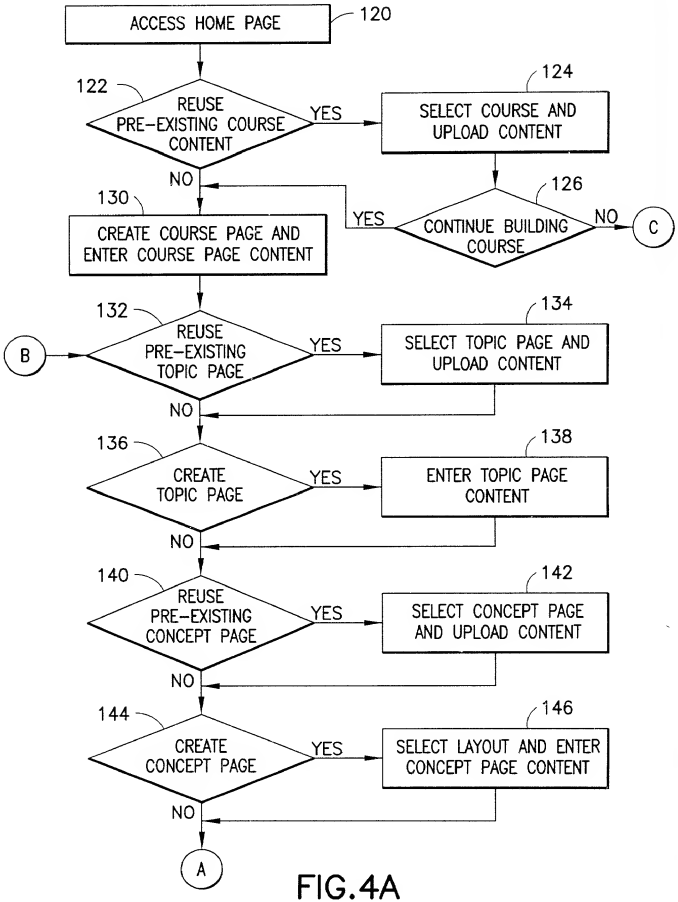
ACCESS HOME PAGE
120
122
REUSE PRE-EXISTING COURSE CONTENT
YES
124
SELECT COURSE AND UPLOAD CONTENT
NO
126
CONTINUE BUILDING COURSE
YES
NO
C
130
CREATE COURSE PAGE AND ENTER COURSE PAGE CONTENT
132
REUSE PRE-EXISTING TOPIC PAGE
YES
134
SELECT TOPIC PAGE AND UPLOAD CONTENT
B
NO
136
CREATE TOPIC PAGE
YES
138
ENTER TOPIC PAGE CONTENT
NO
140
REUSE PRE-EXISTING CONCEPT PAGE
YES
142
SELECT CONCEPT PAGE AND UPLOAD CONTENT
NO
144
CREATE CONCEPT PAGE
YES
146
SELECT LAYOUT AND ENTER CONCEPT PAGE CONTENT
NO
A

FIG.4A

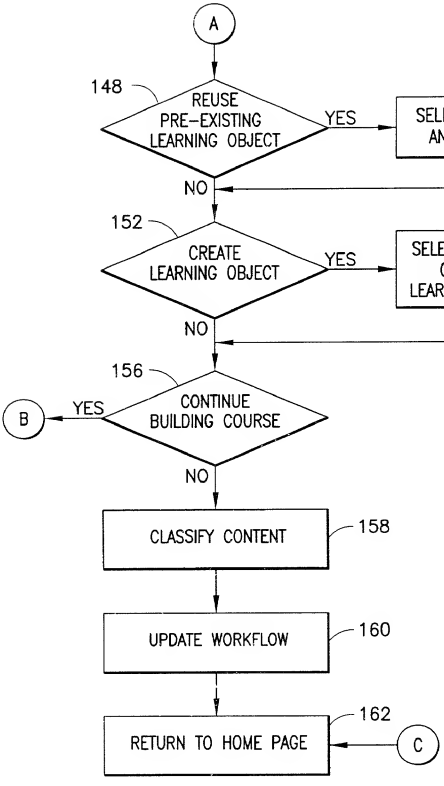

FIG.4B

20120159-US-PCT

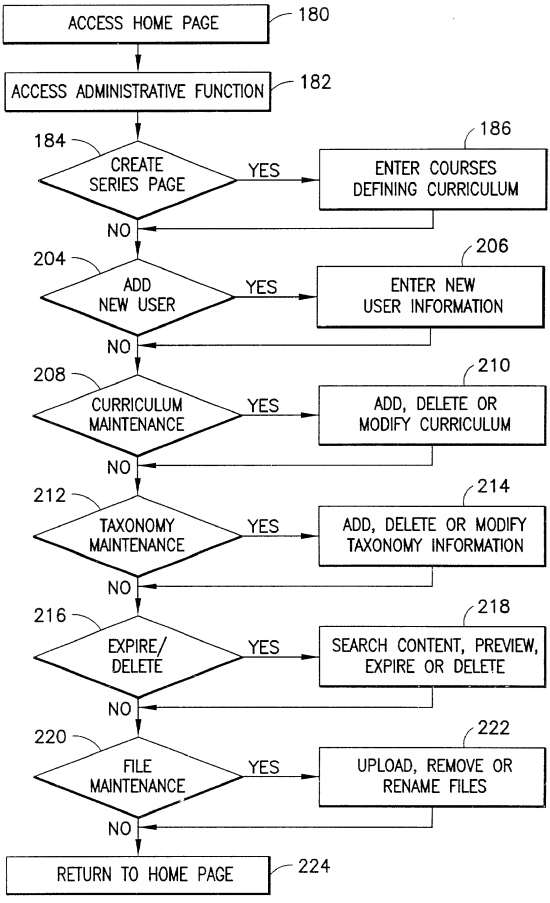
ACCESS HOME PAGE
180
ACCESS ADMINISTRATIVE FUNCTION
182
184
CREATE SERIES PAGE
YES
186
ENTER COURSES DEFINING CURRICULUM
NO
204
ADD NEW USER
YES
206
ENTER NEW USER INFORMATION
NO
208
CURRICULUM MAINTENANCE
YES
210
ADD, DELETE OR MODIFY CURRICULUM
NO
212
TAXONOMY MAINTENANCE
YES
214
ADD, DELETE OR MODIFY TAXONOMY INFORMATION
NO
216
EXPIRE/ DELETE
YES
218
SEARCH CONTENT, PREVIEW, EXPIRE OR DELETE
NO
220
FILE MAINTENANCE
YES
222
UPLOAD, REMOVE OR RENAME FILES
NO
RETURN TO HOME PAGE
224

FIG.5

20:020' 9185766

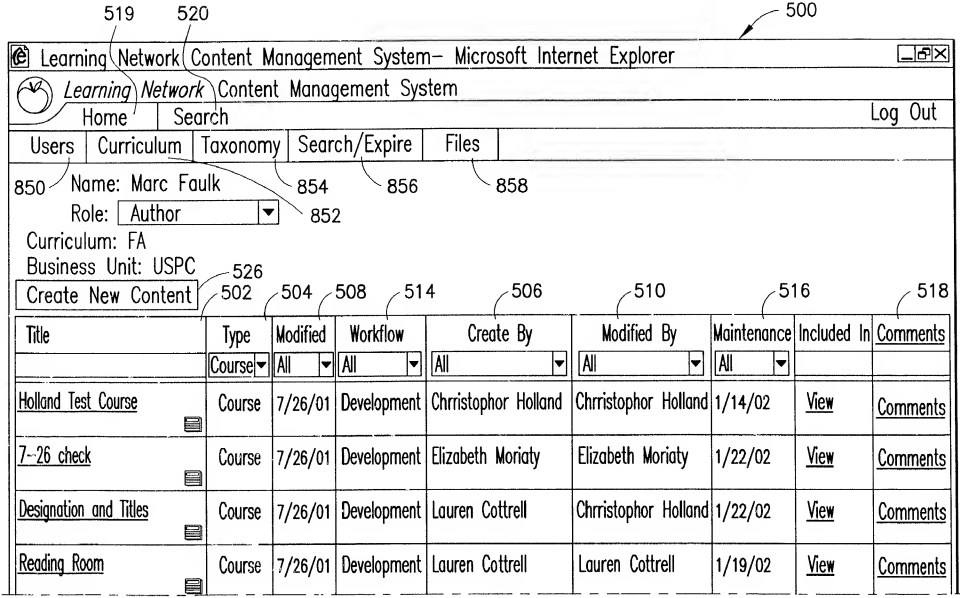

FIG.6A

FIG.6A
FIG.6B
FIG.6

DELETE Service Conversations	Course	7/25/01	Development	ROSANNA NINNES	ROSANNA NINNES	1/21/02	View	Comments
DELETE Service Conversations	Course	7/25/01	Development	ROSANNA NINNES	ROSANNA NINNES	1/21/02	View	Comments
Retirement Plans	Course	7/25/01	Development	Marc Faulk	Marc Faulk	10/28/01	View	Comments
Retirement Plans	Course	7/25/01	Producer QA	KAREN A MINEO	KAREN A MNEO	1/21/02	View	Comments
Retirement Plans	Course	7/25/01	Producer QA	REBECCA ADE	REBECCA ADE	1/21/02	View	Comments
Retirement Plans	Course	7/25/01	Producer QA	KAREN G VANHOY	KAREN G VANHOY	1/21/02	View	Comments
Retirement Plans	Course	7/25/01	Development	SUSAN ROGERS	SUSAN ROGERS	1/21/02	View	Comments

Local Internet

FIG.6B

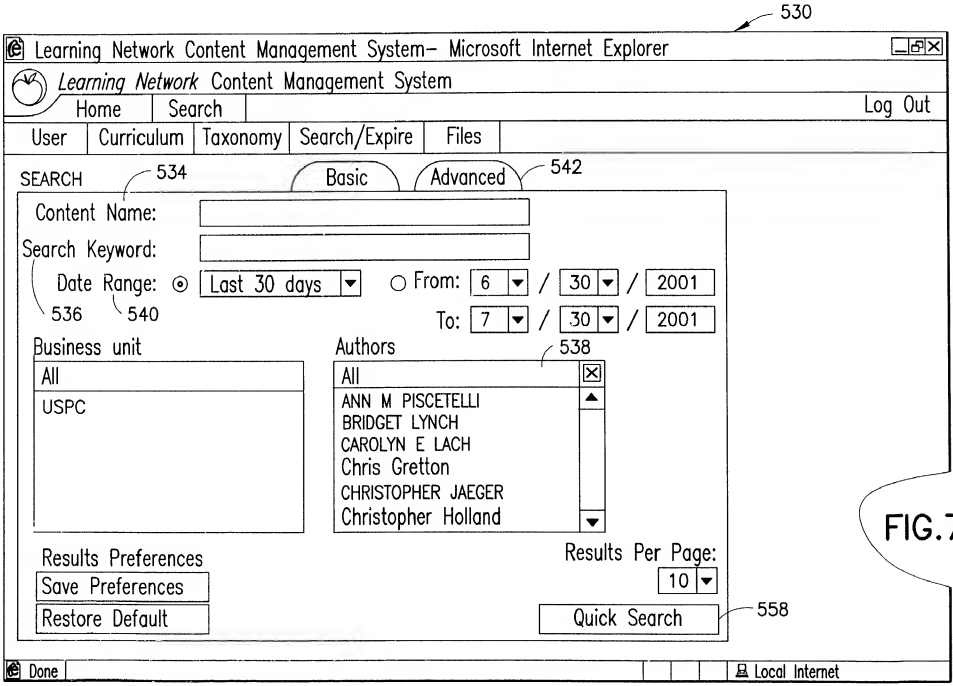
530
Learning Network Content Management System– Microsoft Internet Explorer
Learning Network Content Management System
Home
Search
Log Out
User
Curriculum
Taxonomy
Search/Expire
Files
SEARCH
534
Basic
Advanced
542
Content Name:
Search Keyword:
Date Range:
Last 30 days
From: 6 / 30 / 2001
To: 7 / 30 / 2001
536
540
Business unit
All
USPC
Authors
538
All
ANN M PISCETELLI
BRIDGET LYNCH
CAROLYN E LACH
Chris Gretton
CHRISTOPHER JAEGER
Christopher Holland
Results Preferences
Save Preferences
Restore Default
Results Per Page:
10
Quick Search
558
Done
Local Internet

FIG.7A

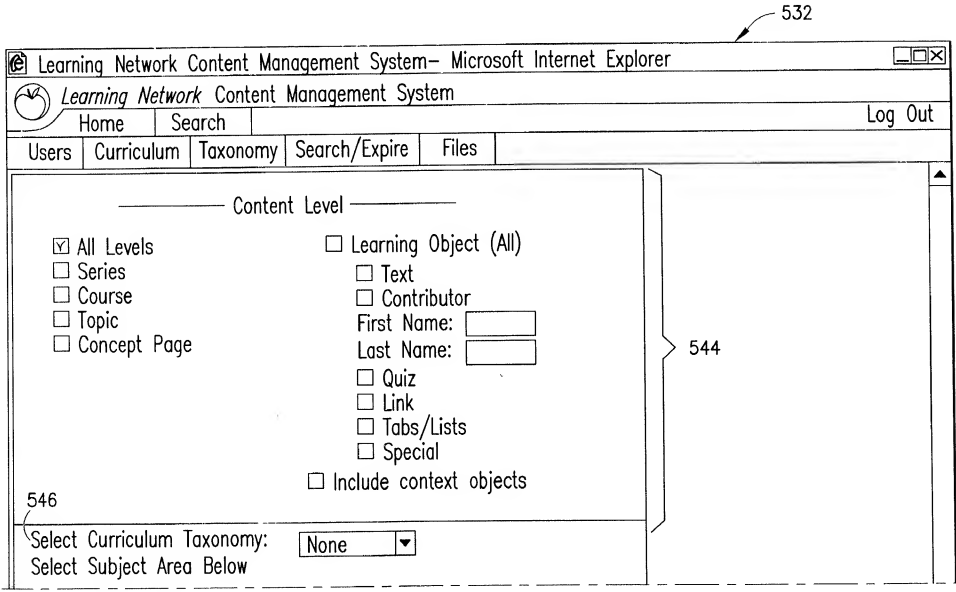

FIG.7B-1
FIG.7B-2

FIG.7B

FIG.7B-1

09975816 .020402

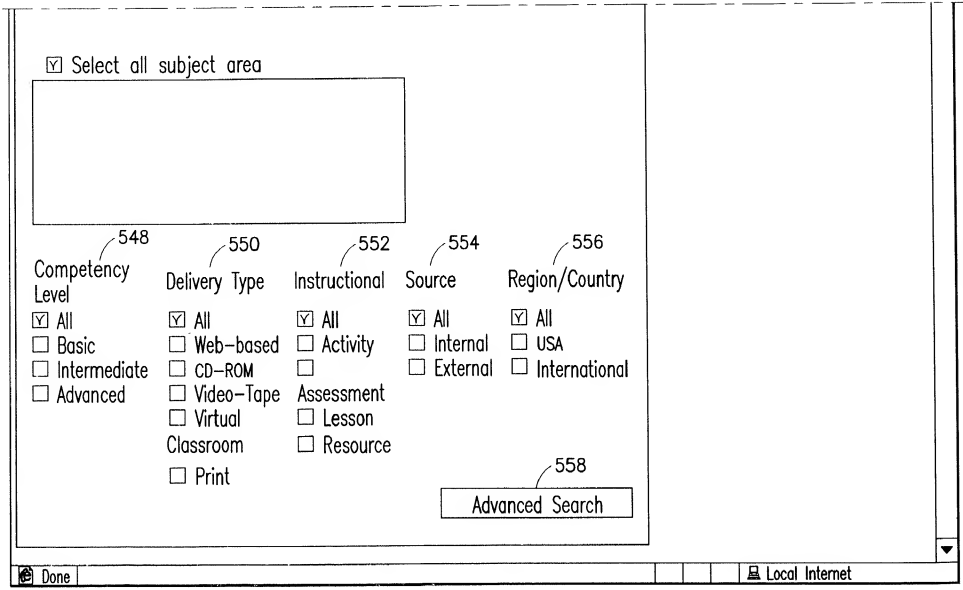

FIG.7B-2

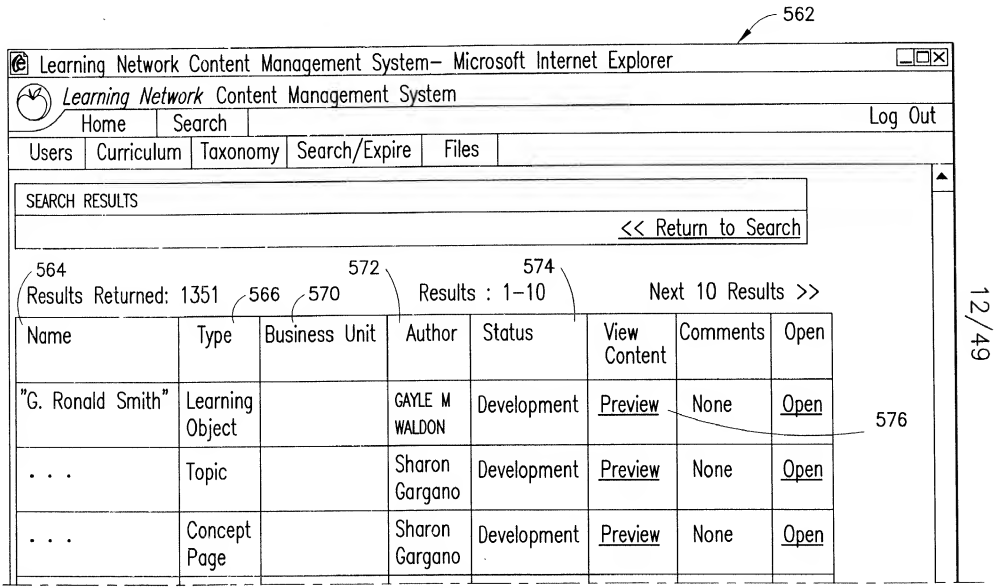

FIG.7C-1

FIG.7C-2

FIG.7C

FIG.7C-1

20A020.9185766D

. . . –Tabs	Learning Object		Sharon Gargano	Development	Preview	None	Open
. . . –Text	Learning Object		Sharon Gargano	Development	Preview	None	Open
////	Course		Sharon Gargano	Development	Preview	None	Open
401(k) Plans–Text	Learning Object		Jim Vernon	Development	Preview	None	Open
401(k) Plans–Text	Learning Object		Kevin Mills	Development	Preview	None	Open
403 (b)	Learning Object		HELEN N OBAZE	Development	Preview	None	Open
403 (b)	Concept Page		Dave Gardea	Development	Preview	None	Open

Results Returned: 1351 Results : 1–10 Next 10 Results >>

Done Local Internet

FIG.7C–2

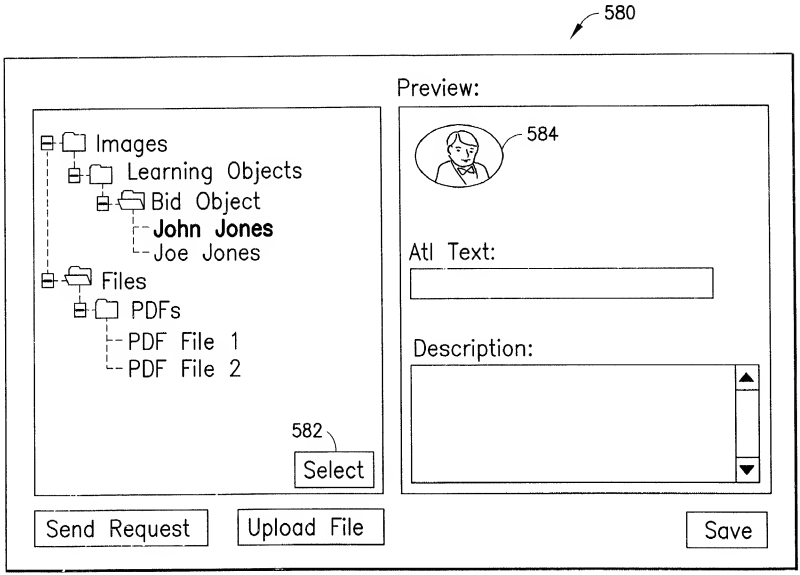
580
Preview:
584
Images
Learning Objects
Bid Object
John Jones
Joe Jones
Files
PDFs
PDF File 1
PDF File 2
Atl Text:
Description:
582
Select
Send Request
Upload File
Save

FIG.8

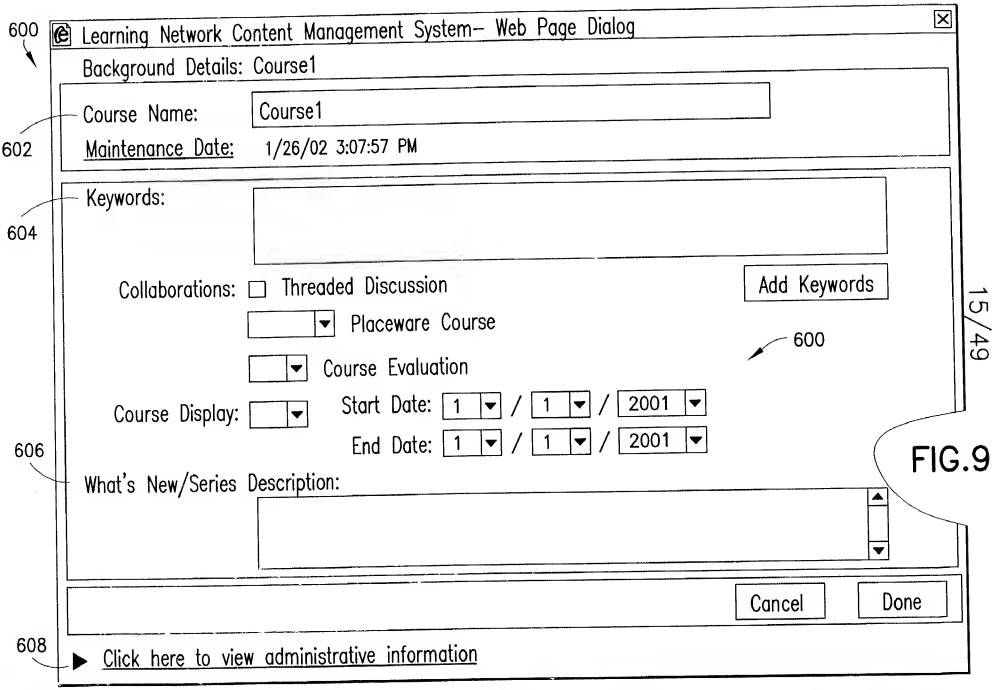
600
Learning Network Content Management System– Web Page Dialog
Background Details: Course1
Course Name:
Course1
602
Maintenance Date:
1/26/02 3:07:57 PM
Keywords:
604
Collaborations:
Threaded Discussion
Add Keywords
Placeware Course
600
Course Evaluation
Course Display:
Start Date:
1
1
2001
End Date:
1
1
2001
606
What's New/Series Description:
Cancel
Done
608
Click here to view administrative information

FIG.9

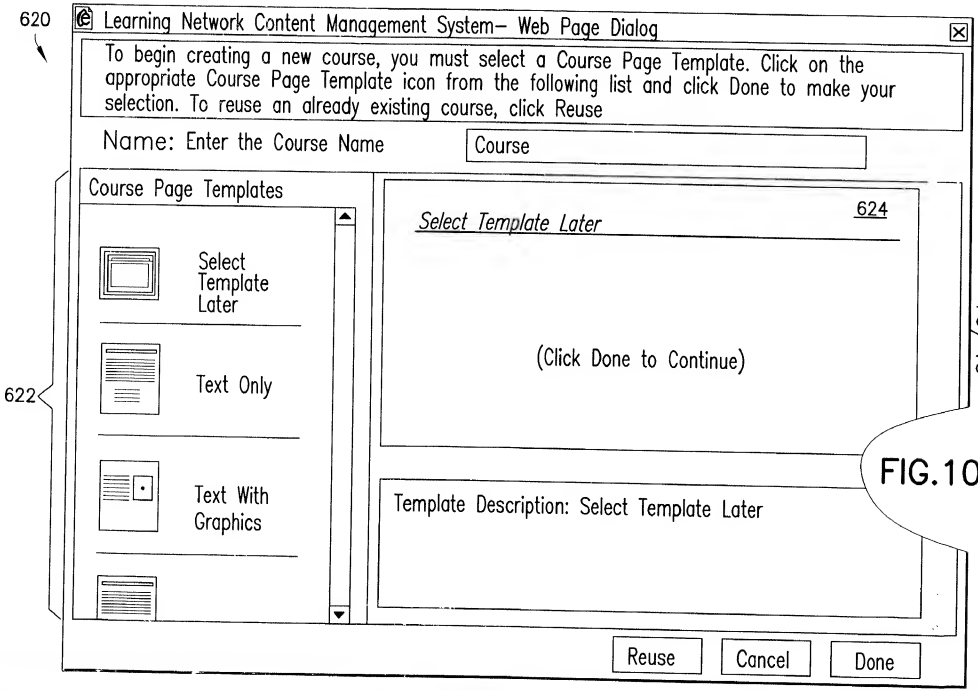
620
Learning Network Content Management System– Web Page Dialog
To begin creating a new course, you must select a Course Page Template. Click on the appropriate Course Page Template icon from the following list and click Done to make your selection. To reuse an already existing course, click Reuse
Name: Enter the Course Name
Course
Course Page Templates
Select Template Later
Text Only
Text With Graphics
622
Select Template Later
624
(Click Done to Continue)
Template Description: Select Template Later
Reuse
Cancel
Done

FIG.10

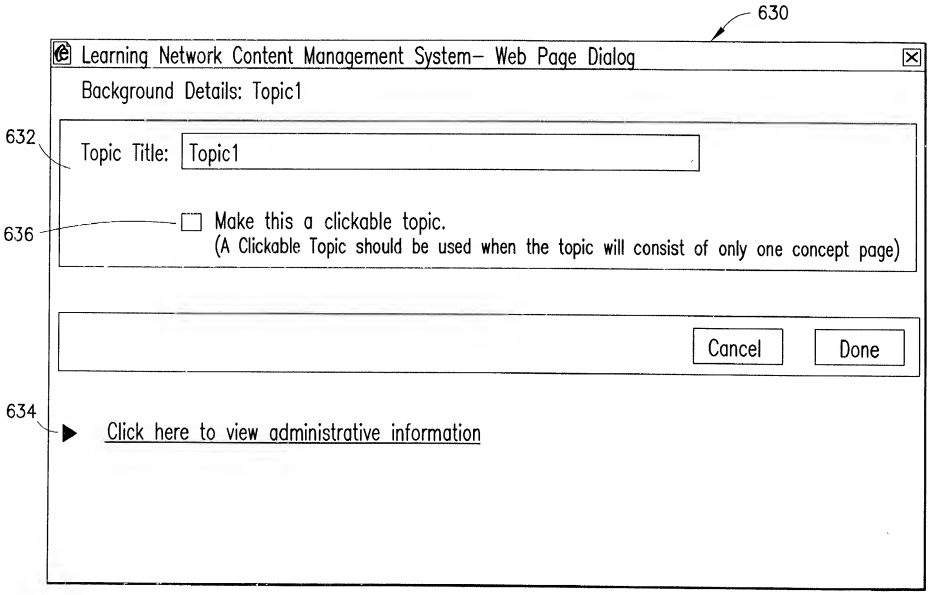
630
Learning Network Content Management System– Web Page Dialog
Background Details: Topic1
632
Topic Title: Topic1
636
Make this a clickable topic.
(A Clickable Topic should be used when the topic will consist of only one concept page)
Cancel
Done
634
Click here to view administrative information

FIG. 11

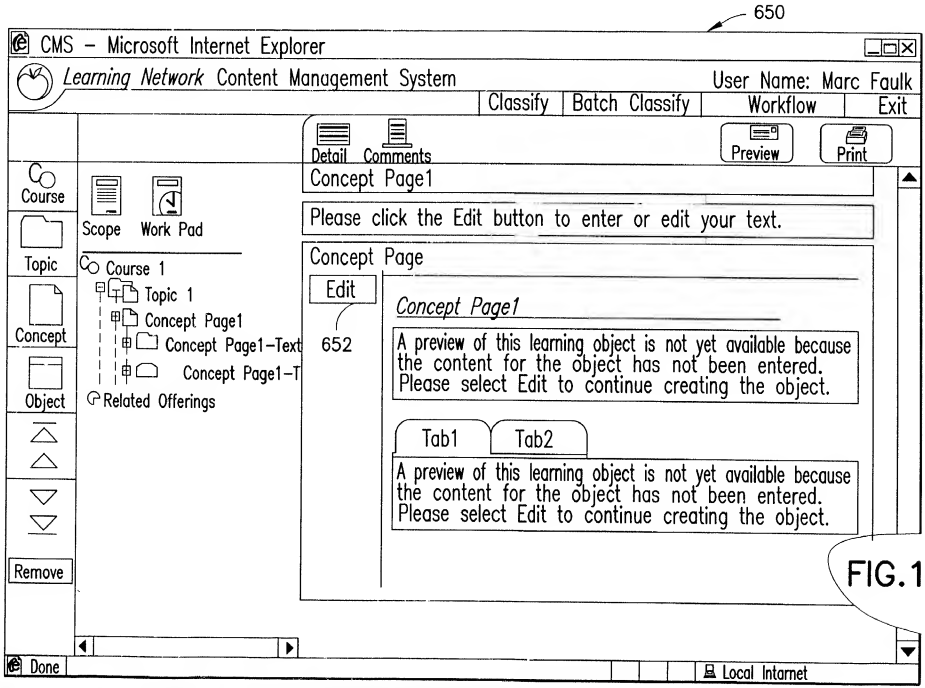
650
CMS – Microsoft Internet Explorer
Learning Network Content Management System
User Name: Marc Faulk
Classify
Batch Classify
Workflow
Exit
Detail
Comments
Preview
Print
Course
Topic
Concept
Object
Remove
Scope
Work Pad
Course 1
Topic 1
Concept Page1
Concept Page1-Text
Concept Page1-T
Related Offerings
Concept Page1
Please click the Edit button to enter or edit your text.
Concept Page
Edit
652
Concept Page1
A preview of this learning object is not yet available because the content for the object has not been entered. Please select Edit to continue creating the object.
Tab1
Tab2
A preview of this learning object is not yet available because the content for the object has not been entered. Please select Edit to continue creating the object.
Done
Local Intranet

FIG.12A

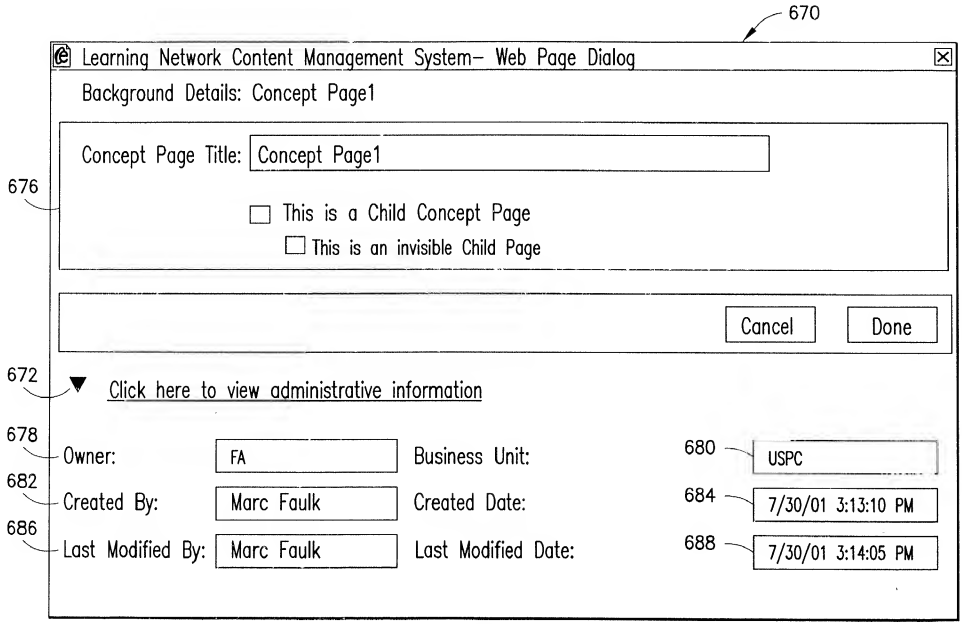
670
Learning Network Content Management System– Web Page Dialog
Background Details: Concept Page1
Concept Page Title: Concept Page1
676
This is a Child Concept Page
This is an invisible Child Page
Cancel
Done
672
Click here to view administrative information
678
Owner:
FA
Business Unit:
680
USPC
682
Created By:
Marc Faulk
Created Date:
684
7/30/01 3:13:10 PM
686
Last Modified By:
Marc Faulk
Last Modified Date:
688
7/30/01 3:14:05 PM

FIG.12B

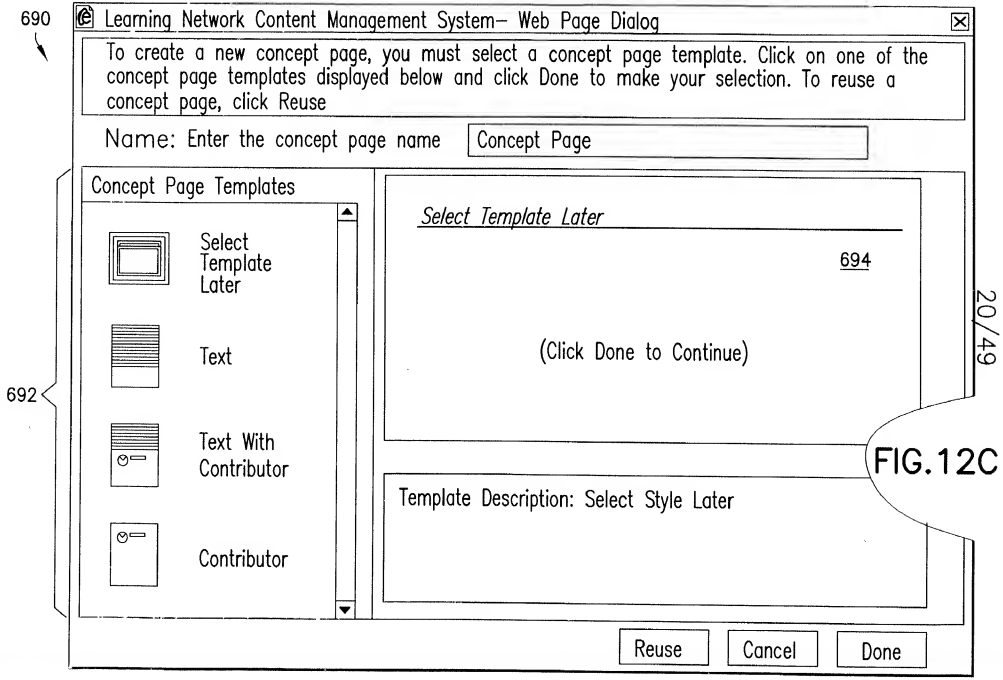
690
Learning Network Content Management System– Web Page Dialog
To create a new concept page, you must select a concept page template. Click on one of the concept page templates displayed below and click Done to make your selection. To reuse a concept page, click Reuse
Name: Enter the concept page name
Concept Page
Concept Page Templates
Select Template Later
Text
Text With Contributor
Contributor
692
Select Template Later
694
(Click Done to Continue)
Template Description: Select Style Later
Reuse
Cancel
Done

FIG.12C

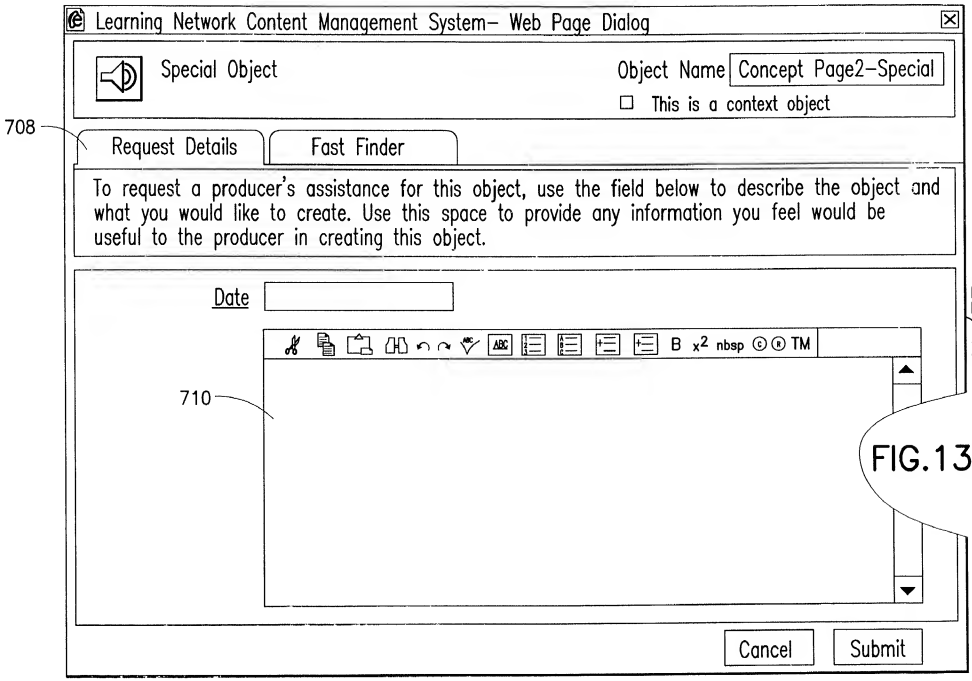
Learning Network Content Management System– Web Page Dialog
Special Object
Object Name
Concept Page2–Special
This is a context object
708
Request Details
Fast Finder
To request a producer's assistance for this object, use the field below to describe the object and what you would like to create. Use this space to provide any information you feel would be useful to the producer in creating this object.
Date
710
Cancel
Submit

FIG.13B

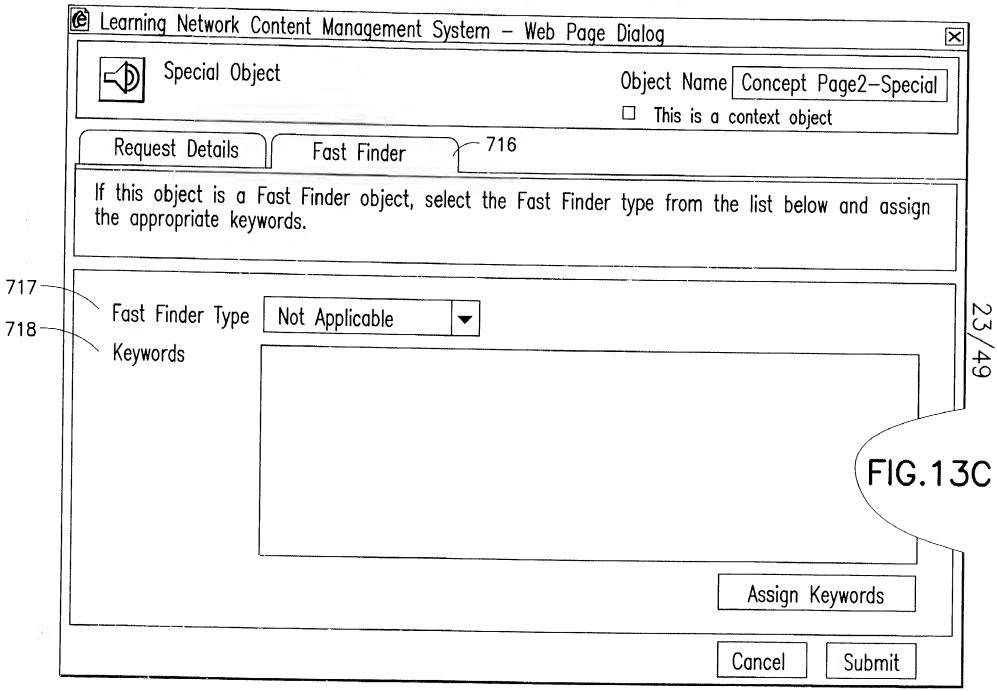
Learning Network Content Management System – Web Page Dialog
Special Object
Object Name
Concept Page2–Special
This is a context object
Request Details
Fast Finder
716
If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.
717
Fast Finder Type
Not Applicable
718
Keywords
Assign Keywords
Cancel
Submit

FIG.13C

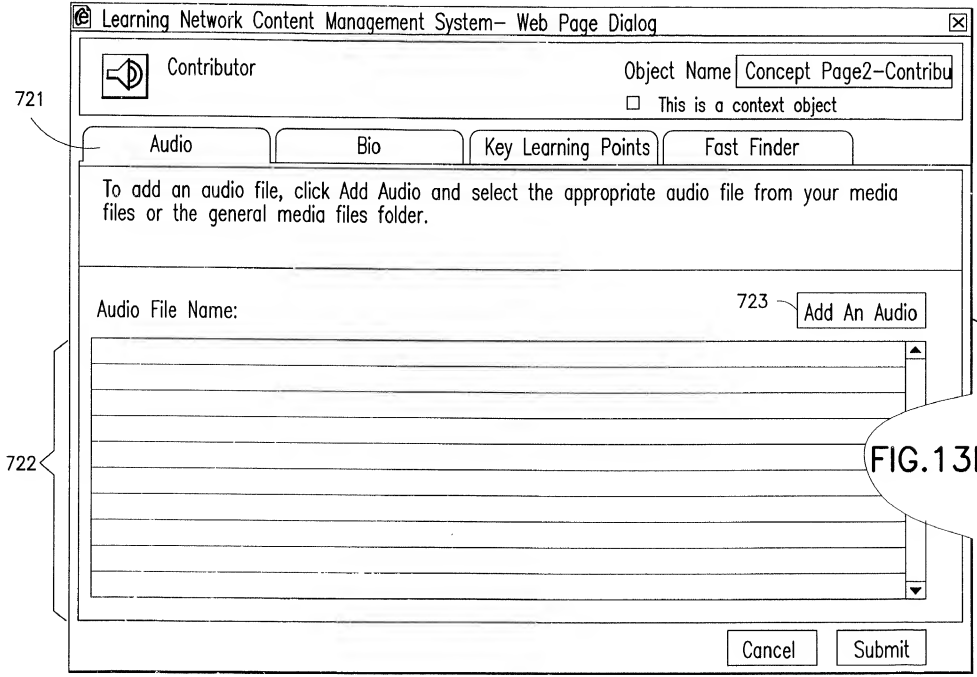
Learning Network Content Management System– Web Page Dialog
Contributor
Object Name
Concept Page2–Contribu
This is a context object
721
Audio
Bio
Key Learning Points
Fast Finder
To add an audio file, click Add Audio and select the appropriate audio file from your media files or the general media files folder.
Audio File Name:
723
Add An Audio
722
Cancel
Submit

FIG.13D

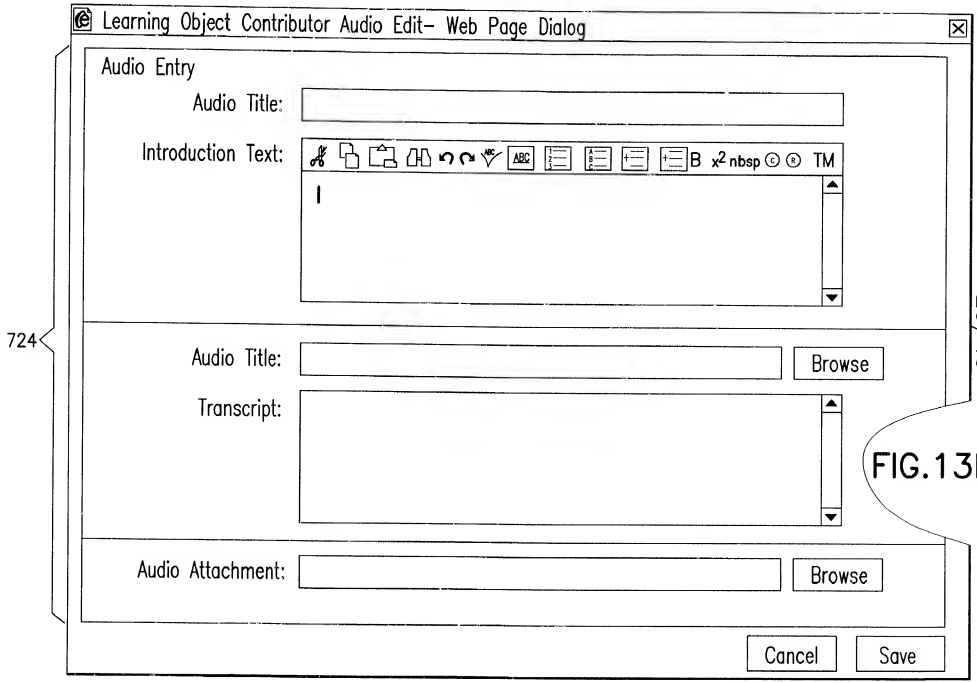
Learning Object Contributor Audio Edit- Web Page Dialog
Audio Entry
Audio Title:
Introduction Text:
B x2 nbsp TM
724
Audio Title:
Browse
Transcript:
Audio Attachment:
Browse
Cancel
Save

FIG.13E

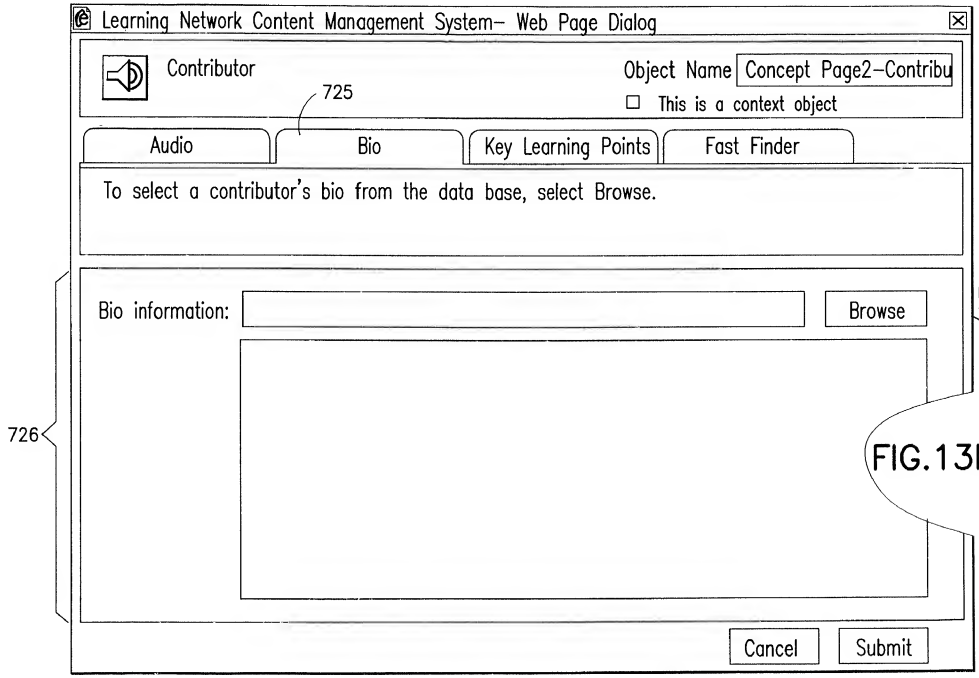
Learning Network Content Management System– Web Page Dialog
Contributor
Object Name
Concept Page2–Contribu
This is a context object
725
Audio
Bio
Key Learning Points
Fast Finder
To select a contributor's bio from the data base, select Browse.
Bio information:
Browse
726
Cancel
Submit

FIG.13F

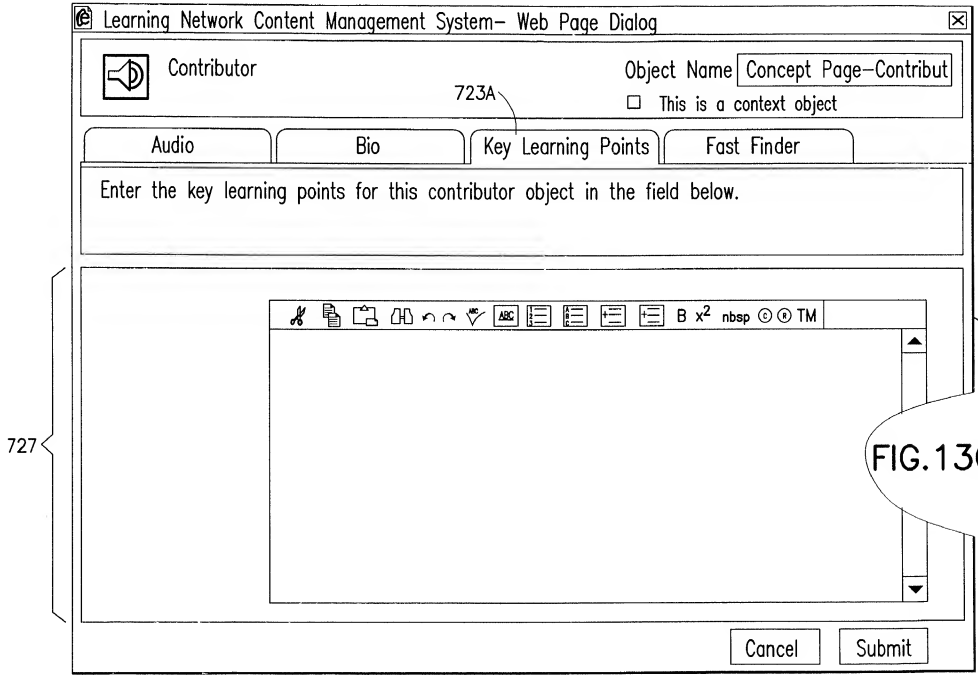
Learning Network Content Management System– Web Page Dialog
Contributor
Object Name
Concept Page–Contribut
This is a context object
723A
Audio
Bio
Key Learning Points
Fast Finder
Enter the key learning points for this contributor object in the field below.
B x2 nbsp © ® TM
727
Cancel
Submit

FIG. 13G

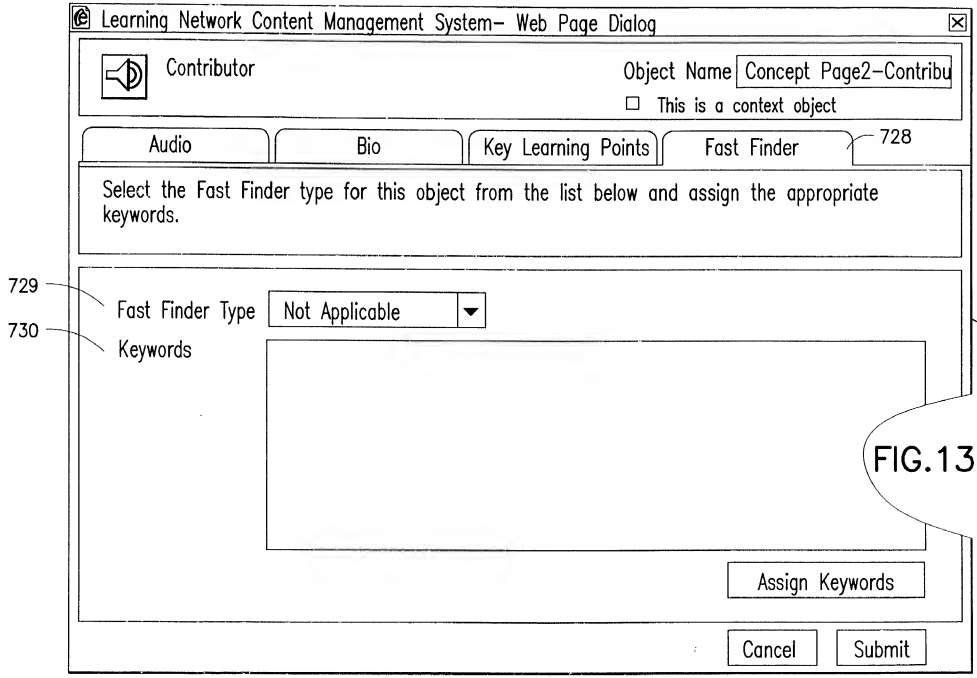
Learning Network Content Management System- Web Page Dialog
Contributor
Object Name
Concept Page2-Contribu
This is a context object
Audio
Bio
Key Learning Points
Fast Finder
728
Select the Fast Finder type for this object from the list below and assign the appropriate keywords.
729
Fast Finder Type
Not Applicable
730
Keywords
Assign Keywords
Cancel
Submit

FIG.13H

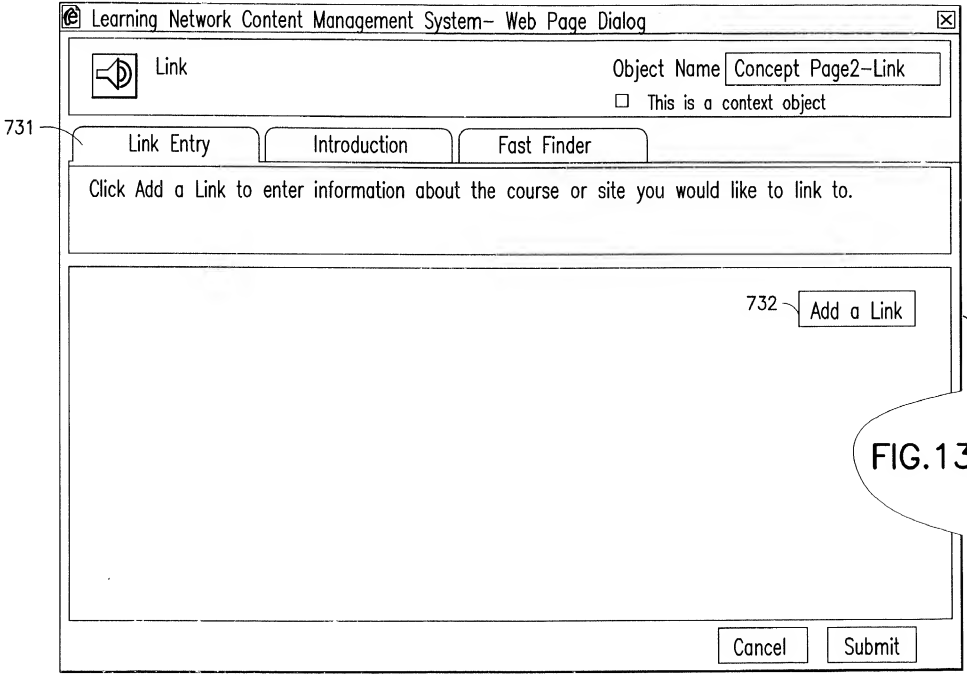
Learning Network Content Management System- Web Page Dialog
Link
Object Name
Concept Page2-Link
This is a context object
731
Link Entry
Introduction
Fast Finder
Click Add a Link to enter information about the course or site you would like to link to.
732
Add a Link
Cancel
Submit

FIG.13I

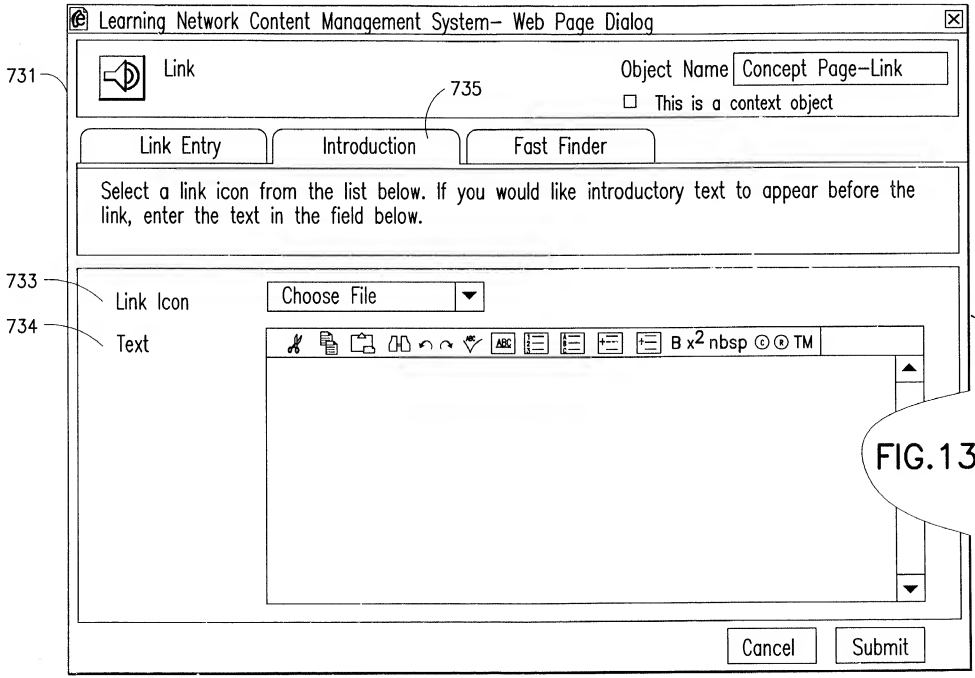
Learning Network Content Management System– Web Page Dialog
731
Link
Object Name
Concept Page–Link
This is a context object
735
Link Entry
Introduction
Fast Finder
Select a link icon from the list below. If you would like introductory text to appear before the link, enter the text in the field below.
733
Link Icon
Choose File
734
Text
B x2 nbsp © ® TM
Cancel
Submit

FIG. 13J

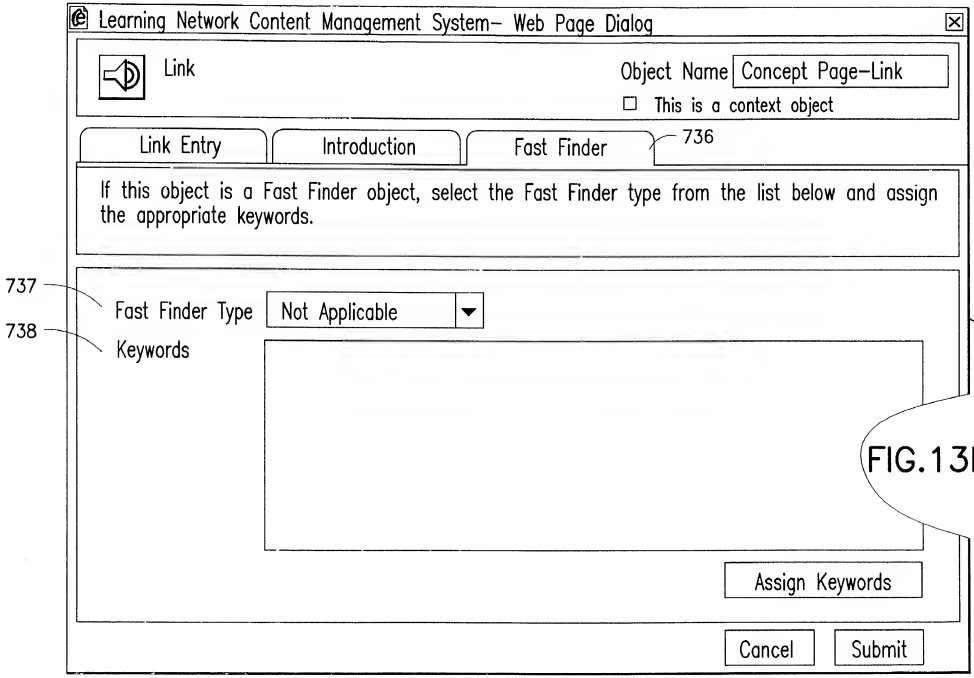
Learning Network Content Management System– Web Page Dialog
Link
Object Name
Concept Page–Link
This is a context object
Link Entry
Introduction
Fast Finder
736
If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.
737
Fast Finder Type
Not Applicable
738
Keywords
Assign Keywords
Cancel
Submit

FIG.13K

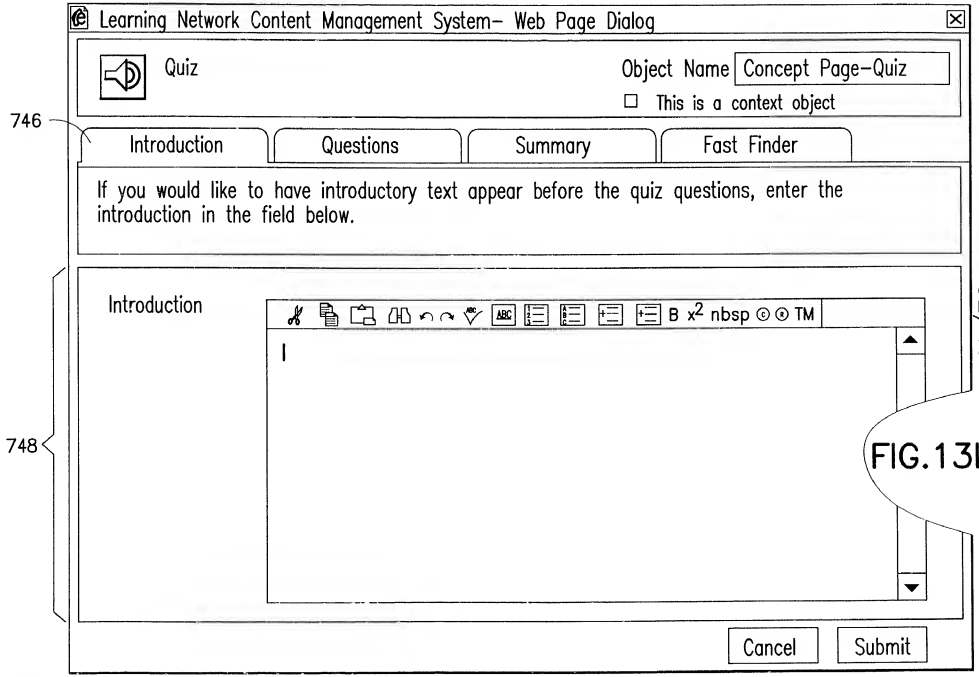
Learning Network Content Management System– Web Page Dialog
Quiz
Object Name
Concept Page–Quiz
This is a context object
746
Introduction
Questions
Summary
Fast Finder
If you would like to have introductory text appear before the quiz questions, enter the introduction in the field below.
Introduction
B x2 nbsp TM
748
Cancel
Submit

FIG. 13L

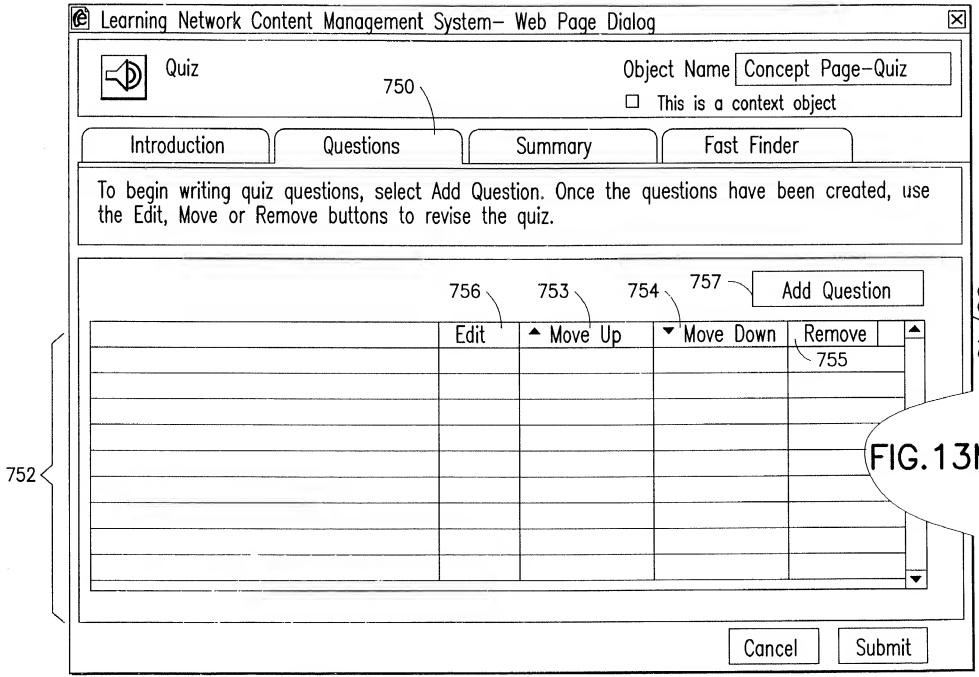
Learning Network Content Management System– Web Page Dialog
Quiz
Object Name
Concept Page–Quiz
This is a context object
750
Introduction
Questions
Summary
Fast Finder
To begin writing quiz questions, select Add Question. Once the questions have been created, use the Edit, Move or Remove buttons to revise the quiz.
756
753
754
757
Add Question
Edit
Move Up
Move Down
Remove
755
752
Cancel
Submit

FIG. 13M

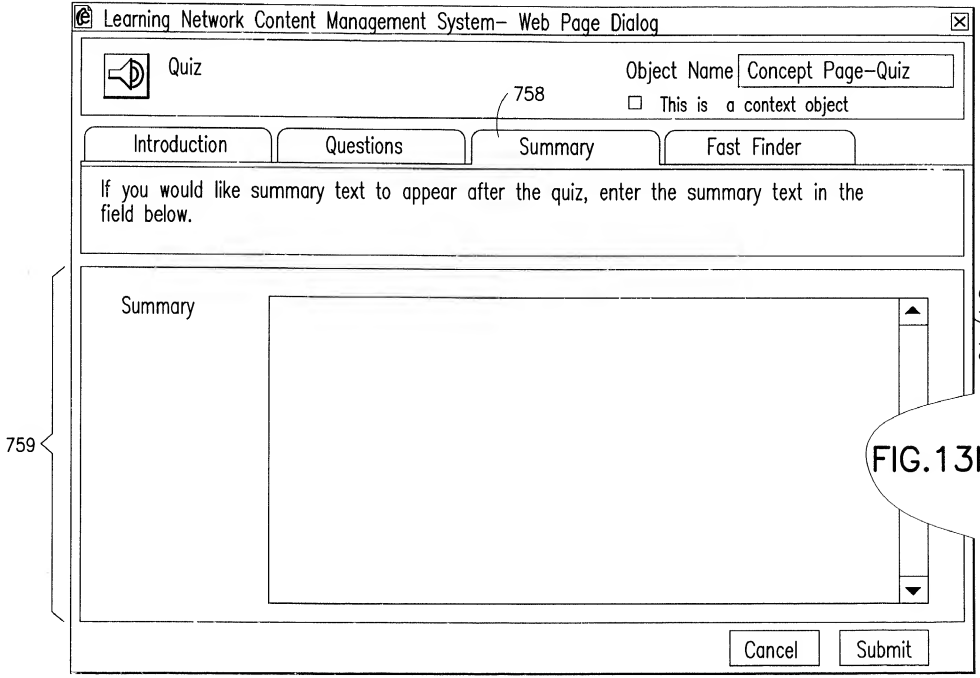
Learning Network Content Management System– Web Page Dialog
Quiz
Object Name
Concept Page–Quiz
This is a context object
758
Introduction
Questions
Summary
Fast Finder
If you would like summary text to appear after the quiz, enter the summary text in the field below.
Summary
759
Cancel
Submit

FIG.13N

20A020 91852660

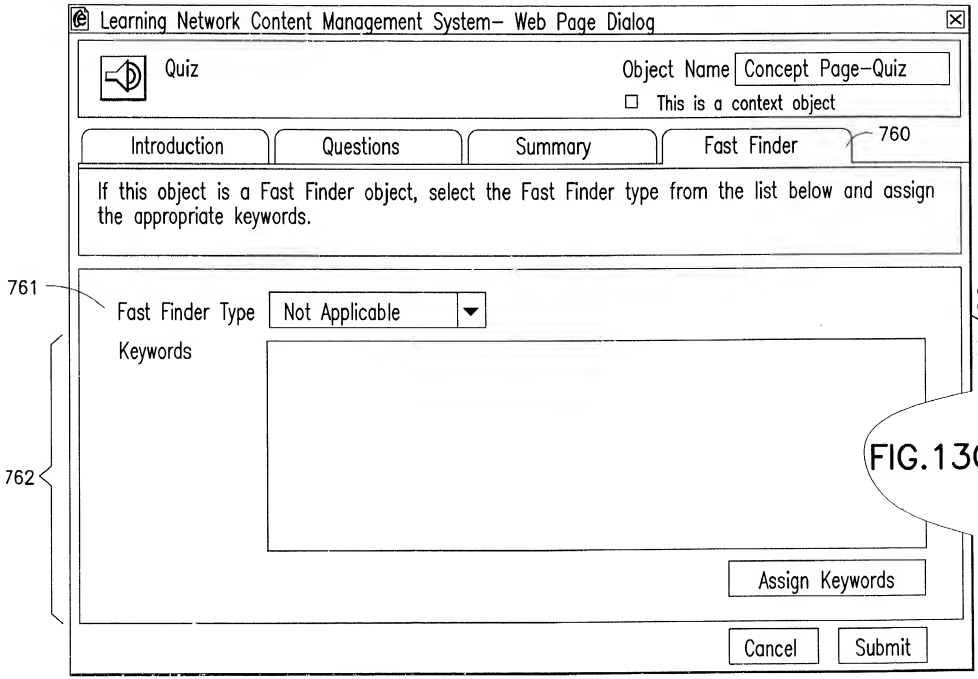

FIG.130

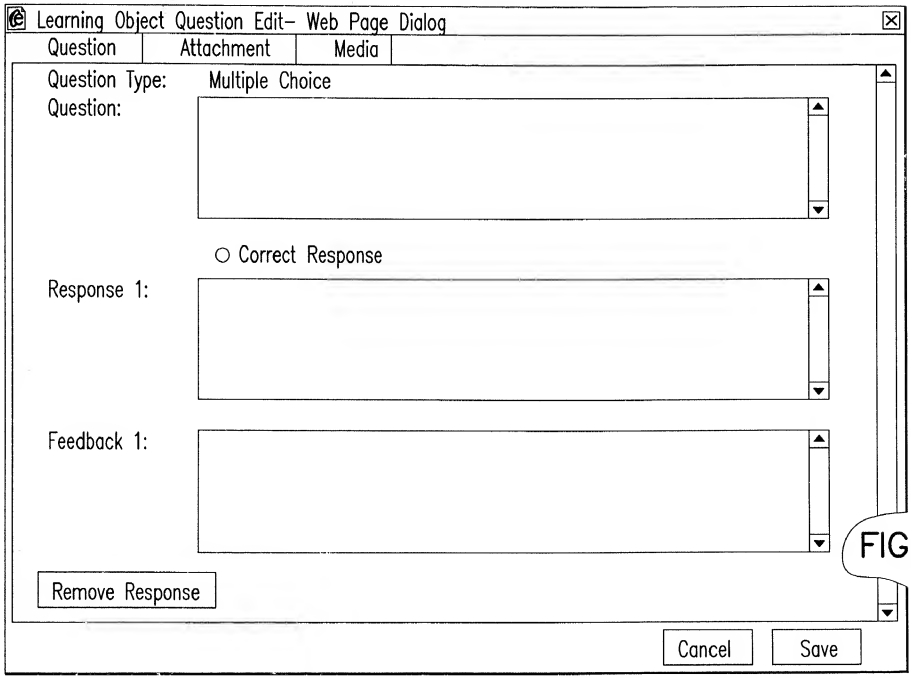
Learning Object Question Edit- Web Page Dialog
Question
Attachment
Media
Question Type:
Multiple Choice
Question:
Correct Response
Response 1:
Feedback 1:
Remove Response
Cancel
Save

FIG.13P

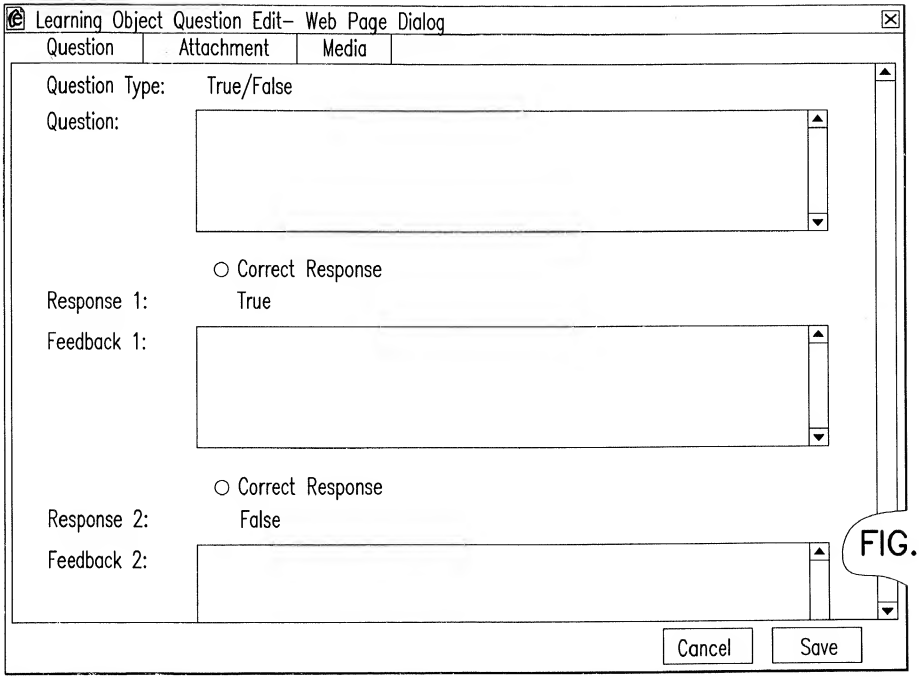
Learning Object Question Edit- Web Page Dialog
Question
Attachment
Media
Question Type:
True/False
Question:
Correct Response
Response 1:
True
Feedback 1:
Correct Response
Response 2:
False
Feedback 2:
Cancel
Save

FIG.13Q

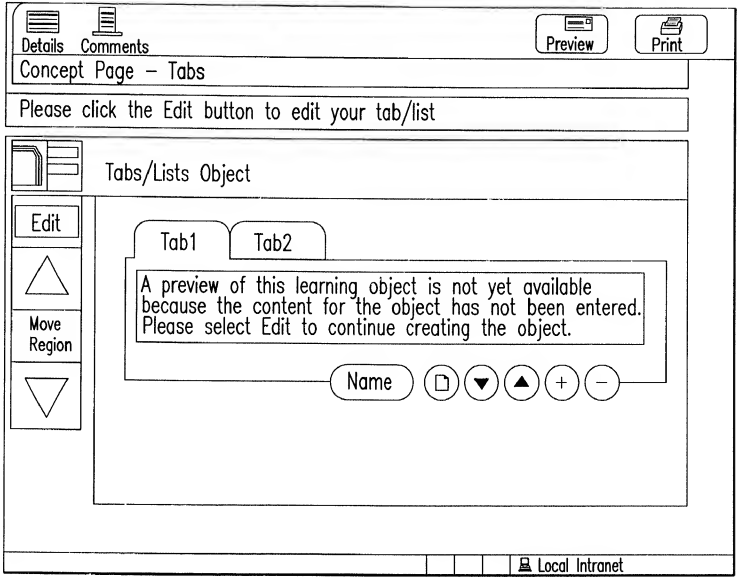
Details
Comments
Preview
Print
Concept Page – Tabs
Please click the Edit button to edit your tab/list
Tabs/Lists Object
Edit
Move Region
Tab1
Tab2
A preview of this learning object is not yet available because the content for the object has not been entered. Please select Edit to continue creating the object.
Name
Local Intranet

FIG.13R

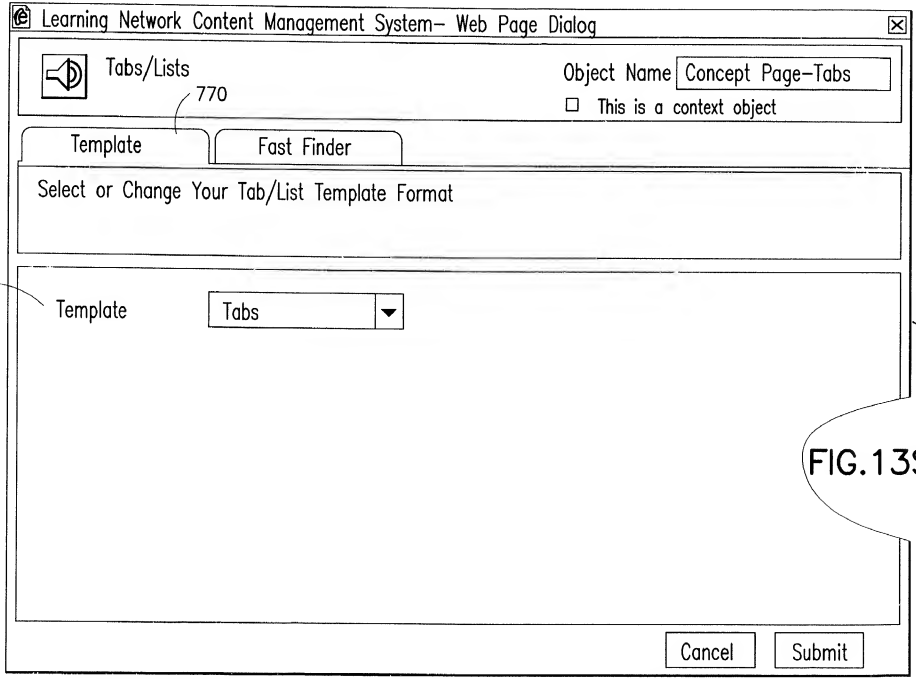
Learning Network Content Management System– Web Page Dialog
Tabs/Lists
770
Object Name
Concept Page–Tabs
This is a context object
Template
Fast Finder
Select or Change Your Tab/List Template Format
772
Template
Tabs
Cancel
Submit

FIG.13S

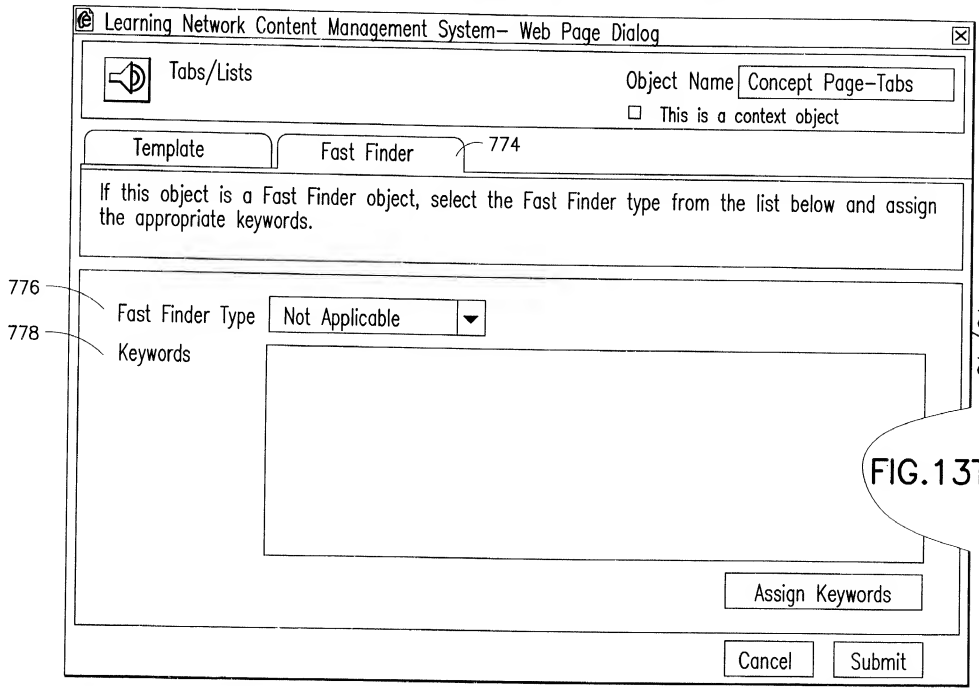
Learning Network Content Management System– Web Page Dialog
Tabs/Lists
Object Name
Concept Page–Tabs
This is a context object
Template
Fast Finder
774
If this object is a Fast Finder object, select the Fast Finder type from the list below and assign the appropriate keywords.
776
Fast Finder Type
Not Applicable
778
Keywords
Assign Keywords
Cancel
Submit

FIG.13T

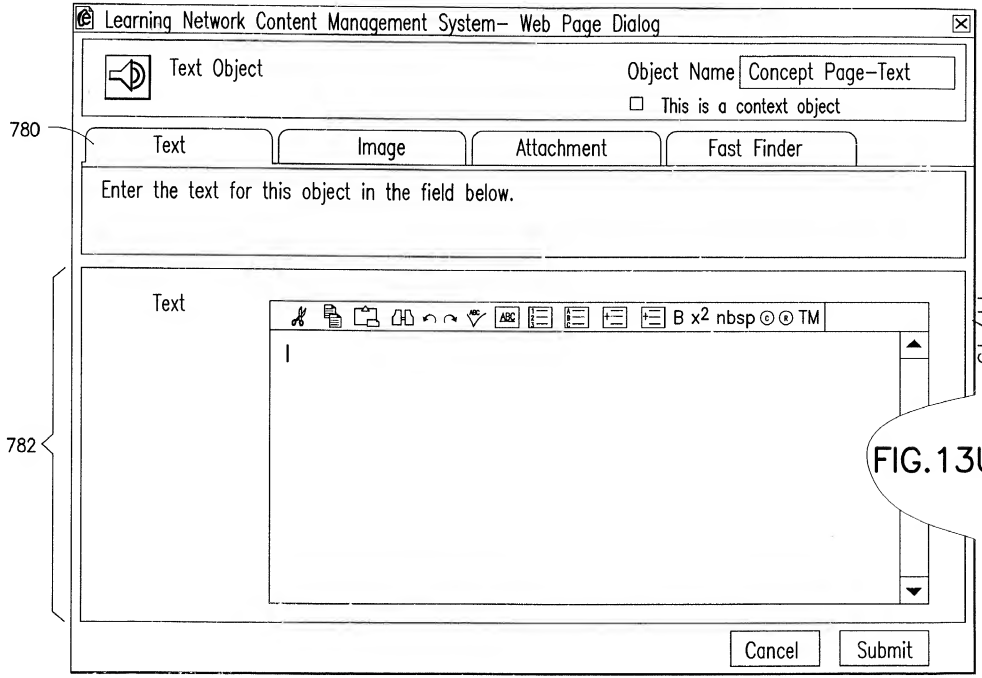
Learning Network Content Management System– Web Page Dialog
Text Object
Object Name
Concept Page–Text
This is a context object
780
Text
Image
Attachment
Fast Finder
Enter the text for this object in the field below.
Text
782
Cancel
Submit

FIG. 13U

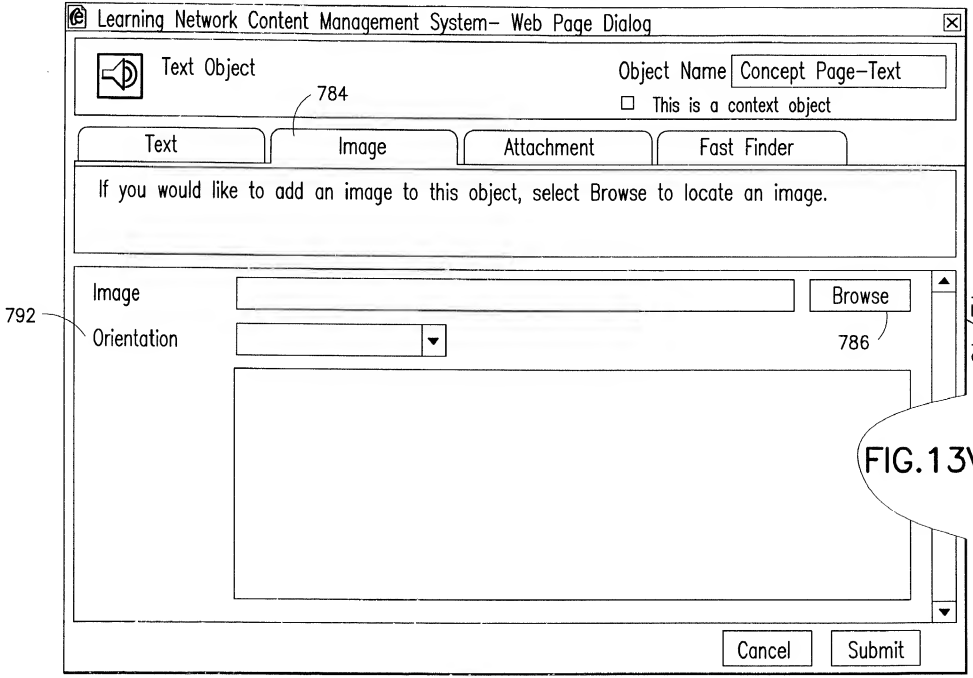
Learning Network Content Management System- Web Page Dialog
Text Object
Object Name
Concept Page-Text
This is a context object
784
Text
Image
Attachment
Fast Finder
If you would like to add an image to this object, select Browse to locate an image.
Image
Browse
792
Orientation
786
Cancel
Submit

FIG. 13V

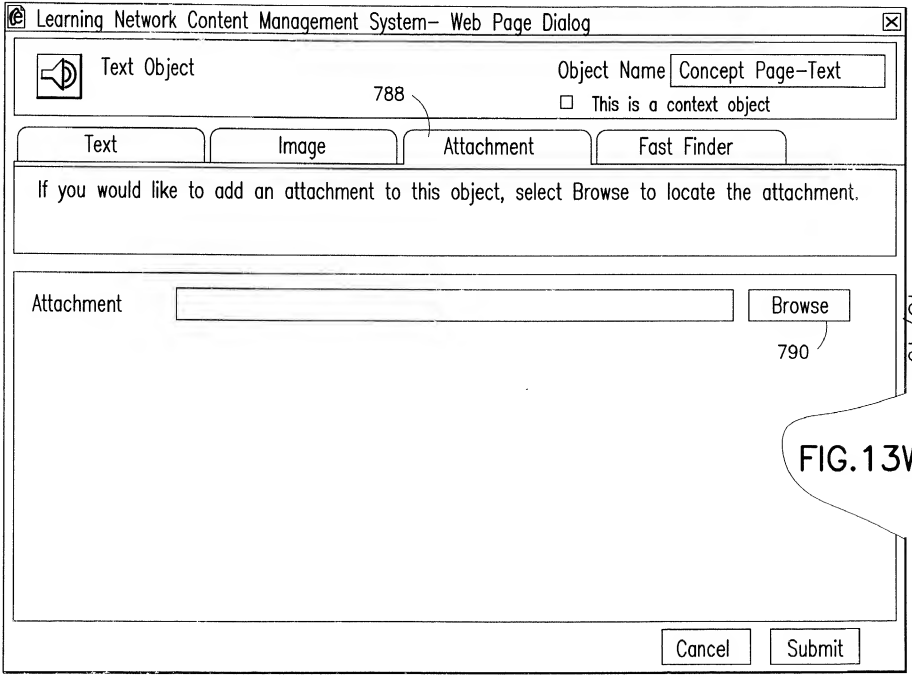
Learning Network Content Management System– Web Page Dialog
Text Object
Object Name
Concept Page–Text
This is a context object
788
Text
Image
Attachment
Fast Finder
If you would like to add an attachment to this object, select Browse to locate the attachment.
Attachment
Browse
790
Cancel
Submit

FIG. 13W

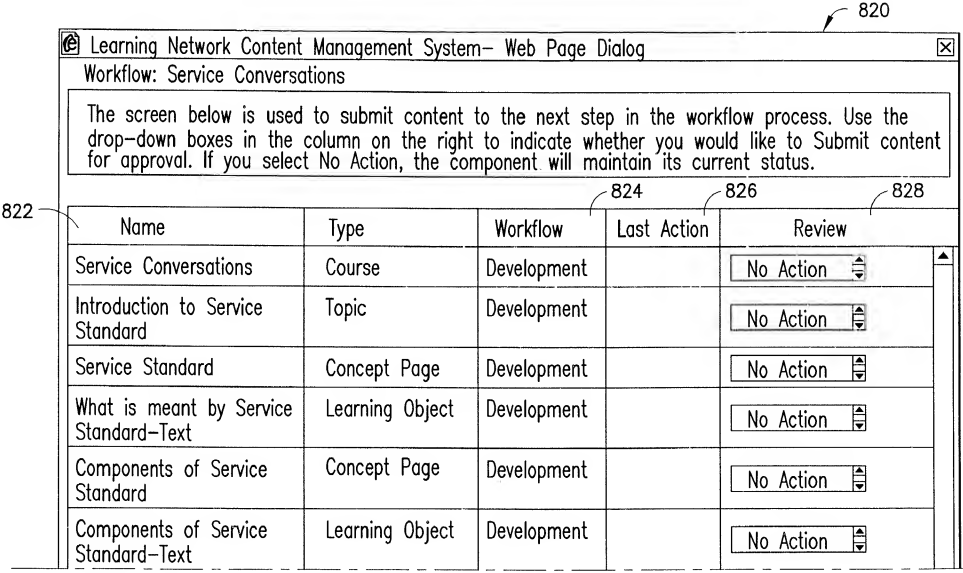

FIG.14A

FIG.14A
FIG.14B

FIG.14

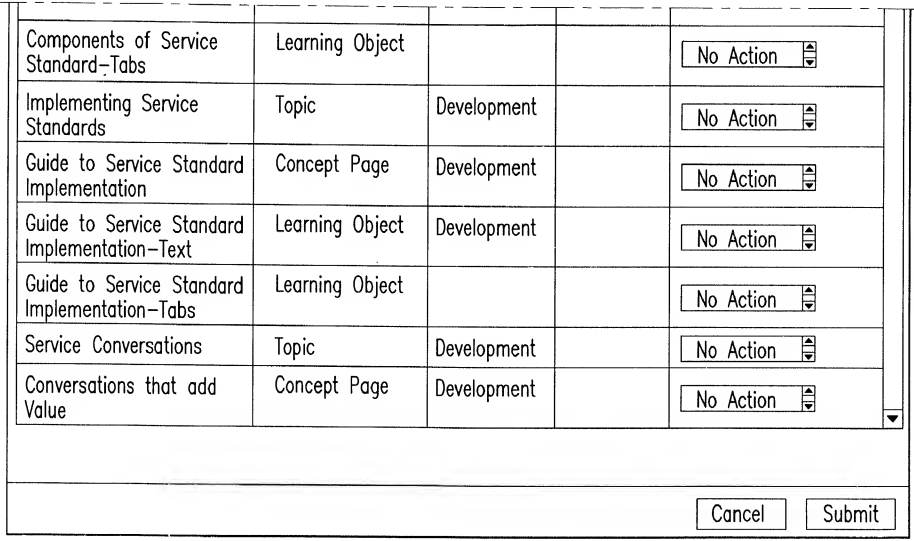
Components of Service Standard–Tabs
Learning Object
No Action
Implementing Service Standards
Topic
Development
No Action
Guide to Service Standard Implementation
Concept Page
Development
No Action
Guide to Service Standard Implementation–Text
Learning Object
Development
No Action
Guide to Service Standard Implementation–Tabs
Learning Object
No Action
Service Conversations
Topic
Development
No Action
Conversations that add Value
Concept Page
Development
No Action
Cancel
Submit

FIG.14B

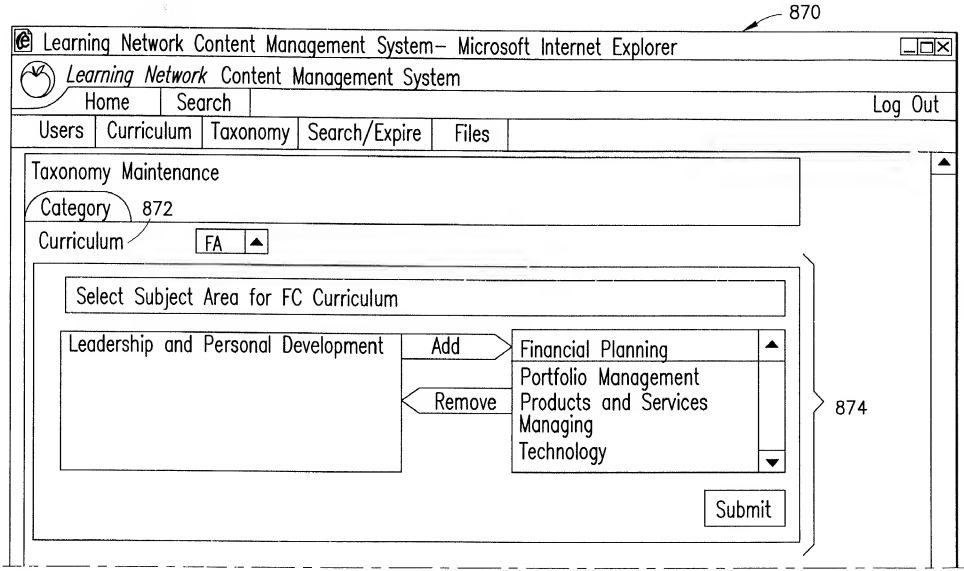

FIG.15A

FIG.15A
FIG.15B

FIG.15

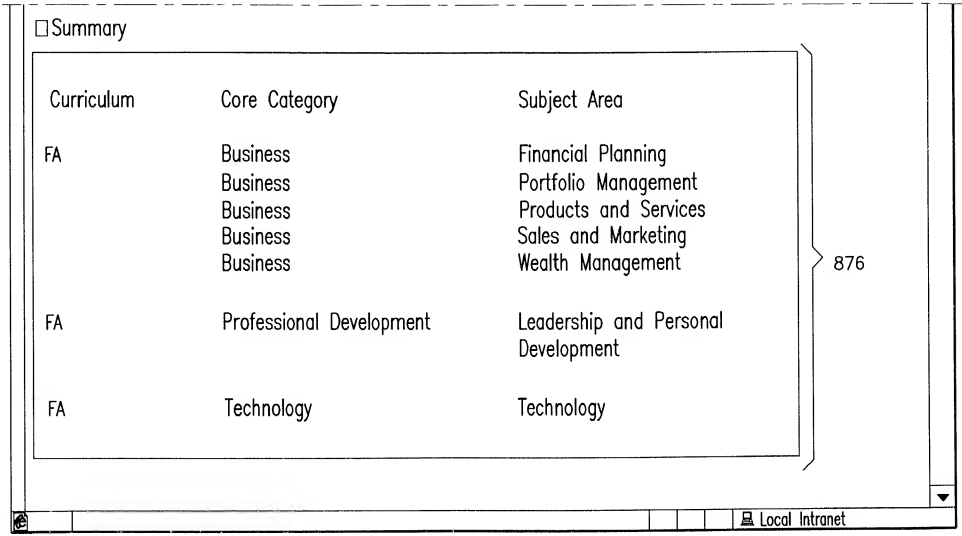
Summary
Curriculum
Core Category
Subject Area
FA
Business
Financial Planning
Business
Portfolio Management
Business
Products and Services
Business
Sales and Marketing
Business
Wealth Management
876
FA
Professional Development
Leadership and Personal Development
FA
Technology
Technology
Local Intranet

FIG.15B

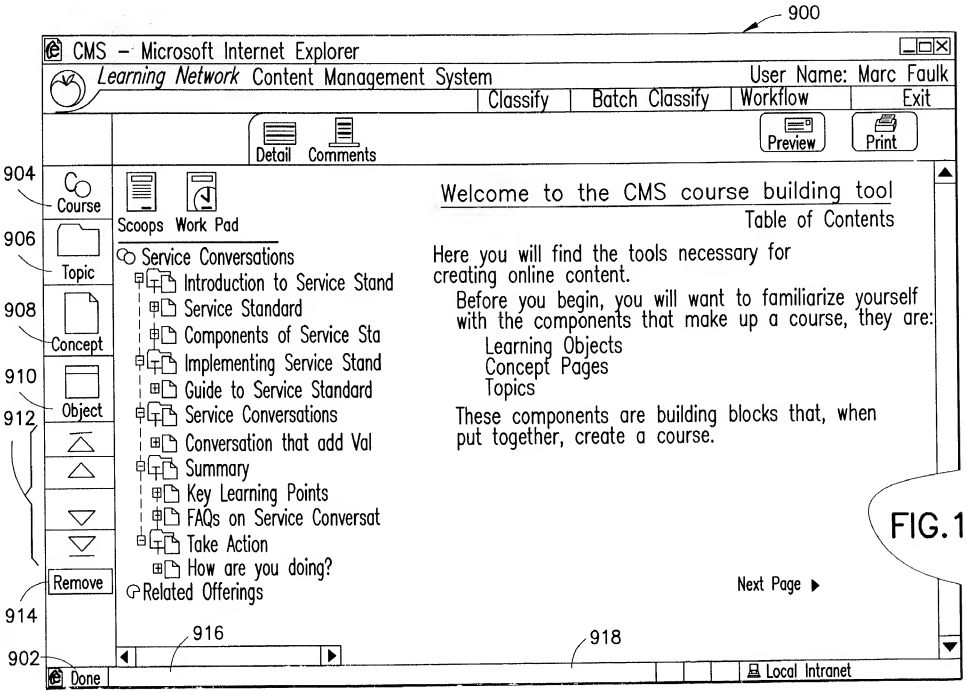
900
CMS – Microsoft Internet Explorer
Learning Network Content Management System
User Name: Marc Faulk
Classify
Batch Classify
Workflow
Exit
Detail
Comments
Preview
Print
904
Course
906
Topic
908
Concept
910
Object
912
Remove
914
902
Done
Scoops
Work Pad
Service Conversations
Introduction to Service Stand
Service Standard
Components of Service Sta
Implementing Service Stand
Guide to Service Standard
Service Conversations
Conversation that add Val
Summary
Key Learning Points
FAQs on Service Conversat
Take Action
How are you doing?
Related Offerings
Welcome to the CMS course building tool
Table of Contents
Here you will find the tools necessary for creating online content.
Before you begin, you will want to familiarize yourself with the components that make up a course, they are:
Learning Objects
Concept Pages
Topics
These components are building blocks that, when put together, create a course.
Next Page
916
918
Local Intranet

FIG.16